



**kvalita služeb
prague city tourism**

**I to nejkrásnější místo,
pokud nemá duši, nezanechá
v návštěvníkovi hlubší otisk.**



může za to Koncepte



nový trend

A man and a woman are embracing on a rooftop terrace at dusk. The man, wearing glasses and a light-colored jacket, has his hands clasped in front of him. The woman, with blonde hair, has her hand on his shoulder. They are both smiling and looking at each other. The background shows a cityscape under a cloudy sky, with string lights hanging across the scene. A large tree is visible on the right side of the frame.

kultivovaný klient

A woman in a green dress and a young girl in a dark dress are looking at three white busts on a wooden display case in a museum. The woman is kneeling and the girl is standing. The background shows a large arched doorway and a window.

61 % klientů přešlo ke konkurenci po pouze jediné zkušenosti se špatným clientským servisem



děkuji za pozornost